



The Natural Sleepers

Standard Terms and Conditions

Please read the following terms and conditions with respect to the services provided by Kelly Van Dooren (the “Consultant”), certified infant and maternity sleep consultant specializing in twins and triplets.

In making any payment (the “Fees”) to secure the consultation (the “Consultation”) I (the “Client”) agree and acknowledge the following standard terms and conditions:

- The Consultant will offer support and guidance based on their knowledge and the information provided by the Client and the Client understands that the Consultant cannot guarantee the resolution of all sleep issues.
- The Consultant is not responsible or liable for any sleep related accidents or medical issues arising during or after the Consultation.
- The Fees must be paid in full prior to any Consultation unless otherwise agreed.
- The Consultant will not provide any refunds of Fees to the Client. However, any booking can be put on hold for a period of one month.
- The Consultant will use best endeavors to respond to any questions within 24 hours of a request.
- The Consultant’s standard working hours are from 8am to 6pm (United Arab Emirates time), Saturday to Thursday.